#### **Treasury Management**

# unified identity service (UIS) enrollment reference guide





1. Users that have logged in the past 45 days will receive an enrollment email.

	0	C Reply	() Reply All	-> Forward	15	
To O Jessica Kenney	0	2.44		Thu 1/11	/2024 12:1	ID PM
Retention Policy 365-Day Item Mailbox Retention (Permanently Delete) (1 year)	Expires 1	/10/2025			CONT PLAT	
ander einen eine Erhöllte einen e						
Hello Madelyn Jones,						
You have been enrolled in Treasury Management at TM Bk201 9427 T	REASURY.					
Using the Digital ID enrollment link below, please use the Company ID	and line IP	cradantials	provided to you	to create a Di	latin	
identity that you will use for all subsequent logins.	and user to	CLEDENDUS	provided to yo	to cleate a bi	Rirai	
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The enrollment link allows for entry of the Company ID and User ID cru username and password. In addition, you will be prompted to establis					figital	
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2. The Digital ID enrollment link will direct users to enter the Company and Login IDs provided. This link is good for 7 days and enrollment must be completed in 45 minutes.

Login			Login		
	iry Company ID and Treasury User ID to begin the enrollment process. plete profile details, as well as select a user name and password.	You will be			User ID to begin the enrollment process. You will be s select a user name and password.
Company ID *	Enter Company ID		Company ID *	Foxtrot	
Login ID *	Enter Login ID		Login ID *	mjones	
Submit	Reset		Submit	Reset	



3. Users will be prompted to create their Treasury profile and Digital ID.

	MEADOWSBANK.
(j)	Create your Treasury Bank ID to establish your account access.
	A Create my Treasury Bank ID
ALREAD	/ HAVE A TREASURY BANK ID?
_ogin to	link an additional account.
Usern	ame

- a. Step 1 of User ID: Users will complete & verify profile information.
- b. Step 2 of User ID: Users will create their credentials. This Username/Digital ID and Password will be used for subsequent logins.

MEADOWSBANK.	MEADOWS BANK.
Create your Treasury Bank ID to establish your account access.	Create your Treasury Bank ID credentials
Create your Treasury Bank ID	mjonesuis
Verify your profile information	Show rules
- First name (Required) Madelyn	Password
- Last name (Required)	Show rules
Email	Confirm password
Email (Required) jkenney@jackhenry.com	
Phone Number	Next
+ 1 Home	
US/Canada	
+ 1	
US/Canada	
Country Work	



4. Users will protect their accounts with 2-step verification and choose their preferred method.



#### **2-Step Verification Methods**

Users will have the option to choose from 2 different verification methods: voice or text message, or an authentication app.





5. When complete, the user receives an email confirming 2FA verification setup.



### frequently asked questions

#### Can a user keep their existing username?

It is possible that the user's existing Login ID can be used again, however usernames now need to be unique across the entire database. In many cases a new username will have to be chosen, especially if there are many users with the Username of Admin. One way to choose a username that will already be familiar is to use a combination of the existing Company ID plus the existing Login ID. For example, a Company ID of C102345 with a Login ID of janedoe could be a UIS ID of C102345 anedoe.

#### What if an end user currently logs into multiple companies? \*

During migration, each user will receive an email to create their Digital ID. If the same email address is tied to more than one user, whether a different company or the same company, each will receive an individual email. The first email link clicked on will take the user through the steps outlined above. When they click the link in the second (or third) email, they will be able to use the "Already have a Treasury Bank ID?" Login to link an additional account. Upon entering their Digital ID their accounts will be linked together under that digital ID. Upon subsequent logins the user will get to choose which company they want to access.

Please note if you are a QuickBooks user for multiple companies using DirectConnect or WebConnect linking your accounts to a single digital ID is not recommended.



#### What are the new rules for creating a username?

Usernames must be between 4 and 64 characters in length.

Usernames can contain letters (a-z), numbers (0-9), dashes (-), underscores (\_), apostrophes ('), and periods (.) and can begin or end with non-alphanumeric characters except periods (.) and spaces. Usernames cannot contain more than one period (.) in a row, accents, accented letters, ampersands (&), equal signs (=), brackets (<,>), plus signs (+), at signs (@), or commas (,).

#### What are the new rules for creating a password?

Passwords must be between 8 and 64 characters in length.

All ASCII and Unicode characters (including spaces) are supported for passwords.

Passwords must not match or contain your username and must not begin or end with a space. Passwords will not expire.

#### Can users lock themselves out with UIS at login?

Users can be locked with multiple failed 2FA verification attempts, with varying failed attempts based on the authentication method. Users cannot be locked out due to invalid password attempts.

## Can the 'Don't ask for codes again while using this browser' feature be enabled with the UIS login?

Yes, it can be enabled. The 'remember this browser' feature is tied to the browser that is used during selection of the 2FA method. If a brute-force attack was attempted, or a login from a different browser was attempted, 2FA prompts would occur and access would not be granted until successfully validated using one of the established 2FA methods. Additionally, users that integrate with Intuit services (QuickBooks Online/QBO/Express Web Connect) will need to elect this feature for the third-party service to work successfully.

### We're here for you every step of the way

We hope that you're as excited about this new journey as we are. If you have any additional questions or concerns, please reach out—we're happy to help in whatever way we can. Call us at 702-471-2233 or email <u>hereforyou@meadowsbank.bank</u>

